

What's in the Code?

Code of Standards for Larger Developments

for student accommodation not managed
and controlled by educational establishments

The National Code is voluntary and aimed at both educational establishments and private sector suppliers. Those who join do so as part of their commitment to providing students with a first-class housing service.

Those who join the Code provide you with information, reassurance and a procedure that you can follow if a dispute occurs.



The Code is fully supported by NUS who are a key stakeholder and have representation on the management and complaints procedures of the Code.

The Code will act as a student accommodation quality guide and, if you have a choice, always rent from a housing supplier who has joined the Code.

Here are the advantages of living in a building covered by the Code:

your accommodation meets with a set of nationally recognised standards in respect of services, furniture and fittings

repairs and maintenance are carried out within agreed timescales

this building meets with, and exceeds, the required health and safety standards

if a deposit is charged, you will know what it is for, and it will be returned to you promptly at the end of the year or you will be given a clear explanation of why a deduction has been made

you will be given information to explain what management routines are followed in the buildings

there is a set and accountable procedure for dealing with any disputes or complaints.

Full details about the National Code, a copy of the Code, its current membership and the complaints procedures, are available from www.anuk.org.uk or telephone the National Code Administrator on 0113 243 0169.

best practice in day to day management is supported and recognised

your contract is clearly written, stating what you are paying for and how much your rent is, with reasonable terms and no hidden costs

your accommodation should be fully prepared for you when you arrive to take up residence

The National Code of Standards is the property of a consortium consisting of the Accreditation Network UK (ANUK), National Union of Students (NUS) and Unipol Student Homes. The National Code Administrator is based at Unipol Student Homes, 155-157 Woodhouse Lane, Leeds LS2 3ED, email nationalcode@anuk.org.uk Unipol is a registered Charity No 1063492

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